

Carriglea, Dungarvan, Co. Waterford.
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17th July, 2020

Re: Resumption of Adult Disability Day Services - Carriglea Cairde Services

Dear Day Attendee & your Representative Family Member,

I refer to earlier correspondence from 17th June 2020 and I now set out the following update.

The HSE have issued a detailed 70 page document - *Guidance To Support the Framework for Resumption of Adult Day Services*. This document is available for your information on the Services website carrigleaservices.com or should you require hard-copy of the document please advise and I will arrange for same.

The guidance document seeks to support the safe return of day services. It also recognises that the impact of public health guidance will result in reduced day service capacity and that will

- 1. result in services being provided at a reduced level
- 2. require changes in how day service attendees are supported
- 3. result in increased use of technology where appropriate
- 4. result in greater use of outreach supports.

Carriglea Cáirde Services day service locations were closed in March 2020 in line with HSE and Public Health Covid-19 guidelines. The Services are now in the position to resume services within the current and evolving public health guidelines.

In this regard the Services are now planning for the resumption of day services by the end of August 2020 with a goal to have services recommenced at some level, by 01st September 2020.

The planning process to be undertaken over the next number of weeks will include

- Engaging with service users and families for the purpose of prioritising day service based on personal plans, service user reintroduction guidance, training and having comprehensive risk assessments in place for the return of day services.
- That day service locations are prepared, adequately and appropriately equipped with signage, sanitising equipment, cleaning programmes and relevant Infection Prevention Control guidance to be followed and measures in place.
- Engaging with families on outreach supports where relevant.
- Engaging with families and day service attendees on transport and alternative transport arrangements in the context of reduced transport availability and reduced day service capacity owing to physical distancing requirements.

- Engaging with residential services to bring a quantum of staff members who have been redeployed to other roles back to their substantive role in day services.
- To provide members of staff with induction, support and training needs in the context of new models of service delivery as outlined above.

Accordingly over the course of the next number of weeks the Services will engage with each service user and their family to plan their day service based on the above criteria.

Carriglea Cáirde Services'goal for Day Service Attendees is to resume safe and effective provision of services as soon as is possible. In this regard the Services will continue to liaise with the HSE and with Public Health.

In the meantime, should you have any further queries please do not hesitate to call me.

Yours sincerely,

VINCENT O'FLYNN CHIEF EXECUTIVE